Online account access

Dear Family:

Thank you for participating in our school food service program. Please follow these simple steps to register for online lunch account access:

With a web browser, go to www.wordwareinc.com

Click the **family login** button on the upper right side of the page.

Click "Click here to begin our quick and easy registration".

1. Enter a valid email address and password, confirm each, then click "**Validate Your Email.**" Please note that your password needs to be at least 8 characters long.

2. Check your email inbox. You should receive an activation email from Wordware Inc. If this email does not arrive, please check your spam/junk folder. You can also have this email resent. The email contains a link that will active your account. Click the activation link.

3. On the next screen, you will be asked to add a family. Choose "**I have a Family Key**" and then enter (or copy/paste) the following key for your family:

This is a sample key! Call 715-877-1006 to have one created for you.

Sample: 1234-5678-91011-1213

The above code can be used one time and is only valid for two months from the date that is is given to you. Next, click "**Finish Connecting Your Family**."

Please select and answer a security question, then fill in any changed or missing contact information. Click "**Finish Your Registration**." You may also be asked to accept the terms of use.

You can now use the Family Site to check your family balance, make payments and more.

Additional Information:

If you have more than one account in our lunch program, there is no need to register a second user. After logging in, add another family to your account. Select the entry "**Family Accounts**" on top, scroll to the bottom of the page and click the "**Connect a family account**" button. Follow the instructions of Step 3 to connect a new family.

If you have a spouse or additional guardian that needs access to these online accounts, you may invite them after logging in. Select the entry "**Family Accounts**" on top. Scroll to the account card that you want and click "**Add Family User**". Enter the email address of the new user and press "**Add this person as a user**". The new user can follow the instructions in their email box to gain access to the account.

Please feel free to contact us if you have any questions at 715-877-1006.

E-funds (online payment)

If you would like to use e-funds and pay online, please follow the directions listed below.

First, please call 715-877-1006 if you do not know your family ID number. This number is specific to your family and is not your student's lunch number or student ID number.

Follow this link: <u>http://www.fallcreek.k12.wi.us/parents/dtc-parents-diningservices.cfm</u>

Click on MAKE A PAYMENT

It will take you to https://eps.mvpbanking.com/cgi-bin/efs/login.pl?access=55109

New Users need to "Register Here" There is a Registration Guide for easy reference. <u>https://eps.mvpbanking.com/cgi-bin/efs/login.pl?access=55109</u>

After you register, it is a quick, simple, easy process to follow.

If you have any questions, please don't hesitate to call. 715-877-1006.