

# Eau Claire County Resource Directory

## “Make the Connection”

Complete, Detailed Version (7/08)

Provided to you by the Hunger Prevention Coalition of Eau Claire County.

### **Great Rivers 2-1-1**

Confidential Free 24 hours a day Hotline

#### **Information & Referral**

Information on hundreds of human service programs

#### **Crisis Line**

Support and assistance in crisis situations

**Dial 211 or 1-800-362-8255**

### **Food and Nutrition Assistance**

#### **The Community Table** – Parks & Recreation Building, 1300 1st Ave, 835-4977

Free hot meals served: Lunch (11:30a - 1:00p) - Mon, Wed, Thurs & Sat

Dinner (5:00p - 6:15p) – Tuesday and Friday evenings; (3:00p - 4:00p) – Sunday

#### **Emergency Food Pantries**

Eligibility is based on need. To be evaluated for assistance bring identification and proof of address, income and expenses.

**St. Francis Food Pantry 839-7706** Days: Mon (4:00p –7:00p) and Tues (11:00p -3:00p)  
1221 Truax Blvd Thurs (11:00p - 3:00p) and Sat (12:00p – 2:00p)

**Grace Lutheran Church Food Pantry, 832-9713** Days: Mon, Wed (9:00a – 11:00a & 1:00p-3:00p)  
202 W Grand Ave Fri (9:00a – 11:00a)

Website: [www.grace-church.org](http://www.grace-church.org) (for updates on pantry items available)

**Hmong Mutual Assistance Assoc. 832-8420** Pantry open Wed. (10:00a – 3:00p)  
423 Wisconsin St

**Salvation Army 834-1224** Days: Mon. – Fri. (10:00a - 4:00p)  
2211 S Hastings Way *closed 12:00p-1:00p for lunch*

**Augusta Food Pantry 286-2007** (Dawn Travis)  
207 N Stone St (old police station) Days: 3<sup>rd</sup> and 4<sup>th</sup> Sat of each month (10:00a-11:00a)

**Tri-County Food Pantry 597-2459** Days: 3<sup>rd</sup> & 4<sup>th</sup> Sat of month (10:00a-11:00a)  
Corner of 7th and Martin, Osseo Serve Osseo, Augusta & Fairchild only

#### **Eau Claire County Department of Human Services**

**FoodShare (Formerly Food Stamps Program)** – A debit card to buy food at participating retail stores. Call number/location based on your status.

**858-9675** (JOB Center, 221 W. Madison Ave) - Individuals who are able to work or have minor children. Helps singles, couples and families with little or no income buy food.

**839-2300** (Courthouse, 721 Oxford Ave) – Elderly &/or disabled individuals.

**Eligibility self –screen:** [www.access.wi.gov](http://www.access.wi.gov)

#### **Eau Claire City-County Health Department, WIC Program– Courthouse, 720 2nd Ave**

**WIC (Special Supplemental Nutrition Program for Women, Infants, & Children), 839-5051**

Provides nutrition and breastfeeding education, supplemental foods and health screening for low-income pregnant, breastfeeding, and postpartum women and children ages 0-5. Also receive vouchers to purchase fresh fruits and vegetables at the Farmers' Markets during summer months.

**Eau Claire County Department on Aging & Resource Center – Courthouse Room 1550, 721 Oxford Ave**

**Meals on Wheels, 839-6259**

Hot noon meals are delivered Monday through Friday for homebound 60 & older – \$3.25 suggested contribution per meal.

**Senior Dining, 839-4886**

Congregate meal sites for age 60 and older – \$3.25 suggested contribution, reservations required.

**Nestle Liquid Supplement, 839-4886**

Liquid supplements – Cost is \$16 for case of 24-8oz. cans. Samples available.

**Senior Farmers Market Nutrition Program, 839-4735**

Limited availability of vouchers for fruits and vegetables at Farmers Markets (June through October).

**School Lunch and School Breakfast Programs** – Call local school office for free and reduced priced meal applications for school children.

**All schools have lunch/breakfast programs except where noted.**

**Eau Claire Area School District 852-3023** (Note: breakfast program available at all schools except the following: Little Red, Manz, Montessori, Robbins.)

**CASE Food Service/ CASE Office – 830-2273.** Oversees the lunch program for the following schools: Regis, Immaculate Conception, St. James, and St. Mary. Note: no breakfast program.

**Altoona Food Service 839-6056**

**Augusta Food Service 286-3304 (Jayne Yule)**

**Fall Creek Food Service 877-3331**

**Summer Food Service Program - Longfellow Elementary, 512 Balcom St, 852-3800**

Provides breakfast and lunch for children under the age of 18 years (regardless of income) during the summer school session.

**Western Dairyland Community Action - 418 Wisconsin St, 836-7511, ext 185**

**Child and Adult Care Food Program** – Reimburses regulated daycare providers for meals provided to children 13 years or younger and/or disabled adults.

**SHARE Program – 286-2073 or [eauclaireshare@aol.com](mailto:eauclaireshare@aol.com)**

SHARE is a nonprofit food buying club that offers good, nutritious products at reduced cost through a volunteer-run, community-based distribution system. SHARE's mission is to build and strengthen community through volunteer service. Anyone can participate in SHARE.

Sign up by mail:

Tonya Knutson

E16480 Barka Rd

Augusta, WI 54722

Distribution Sites: Augusta: Senior Center; Eau Claire: St. Olaf Catholic Church, 3320 Monroe St. Can also order using online order form at [www.sharewi.org](http://www.sharewi.org)

## ***Housing & Energy Assistance***

### **Eau Claire County Department of Human Services – Job Center, 221 W Madison, 858-9675**

#### **Housing Assistance, 858-9675**

Emergency assistance for homeless & impending homeless families with minor children

#### **Wisconsin Home Energy Assistance Program (WHEAP), 858-9675**

**Eligible Low-Income County Residents.** Provides one time per heating season benefit to those to eligible low-income county residents to assist with heating & electric costs. Walk-in appointments from 8:30AM to 4:30PM, Monday through Thursday at the Job Center.

Outreach sites/scheduled appointments will be provided for those who are elderly, disabled or have a significant hardship.

### **Salvation Army (Social Services Department) – 2211 S Hastings Way, 834-1224**

#### **Administration Office and Church**

Days: Mon – Fri (10:00a - 4:00p), *closed 12:00p-1:00 p for lunch*

Provides emergency motel vouchers, rental & utility assistance when funding is available

### **Western Dairyland Community Action – 418 Wisconsin St, 836-7511**

#### **Emergency/Transitional Housing, ext 150**

Provides shelter for families with children with six month follow up for families in our shelter.

#### **Energy Crisis Assistance, ext 160**

Provides emergency fuel and furnace repair and/or replacement for recipients of the Energy Assistance Program. Weatherization services. Appointment needed.

### **Catholic Charities – 448 N Dewey St, 832-6644**

Walk-in days/hours: Mon-Fri 9:00a – 3:30p (closed for lunch 12:00p-1:00p)

If walk-in times do not work, please call to schedule an appointment.

Provides the following: Housing – rental assistance/ security deposit/ case management,

Food – vouchers/ case management; Utilities – utility assistance/ case management;

Transportation – gas vouchers, bus tokens and emergency assistance.

### **Bolton Refuge House – 834-9578, 24 Hour Crisis line: 1-800-252-4357**

Provides shelter, emergency legal advocacy, and supportive services to victims of domestic violence or sexual assault. Most services are free; all services are confidential. Shelter is open 365 days a year, 24 hours a day.

### **Eau Claire Interfaith Hospitality Network – Beacon House Family Shelter**

#### **309 E Lake St, 834-4357 (HELP)**

Provides emergency housing, meals and support for families & single pregnant women for up to 30 days. Furniture, food, household goods, employment assistance, outreach and six-month follow-up provided to families in the network.

### **Hope Gospel Mission – 8 S Farwell St, 552-5566**

Single men's emergency shelter & long-term rehabilitation services

### **Ruth House – 2517 W Moholt Dr, 834-4000**

Single women's emergency shelter & long-term rehabilitation services

### **Knight Transitional House – 834-8060**

Provides transitional housing for men and women in supportive setting; mainly for those coming out of jail, prison, treatment, or other difficult situations. Rent provides "safe house", with furnished room, utilities, and food until person is able to move into own independent situation.

## **Housing Authorities**

**Eau Claire City Housing 839-4943**  
203 S Farwell St

**Eau Claire County Housing 839-6240**  
721 Oxford Ave, Courthouse

**Altoona Housing 834-1842**  
2404 Spooner Ave

**AHMC (Augusta & Fairchild Housing) 831-3256**  
3806 Oakwood Hills Pkwy, Ste 1

## ***Health Care Assistance***

### **Chippewa Valley Free Clinic - 421 Graham Ave, 839-8477**

Free medical service for individuals with inadequate income or medical insurance.

Open Tuesdays – registration begins at 5:00 p. Please be at clinic by 4:00p to reserve your spot.

### **Eau Claire County Department of Human Services – Job Center, 221 West Madison Street or Courthouse, 721 Oxford Ave**

**Medical Assistance/BadgerCare Plus** (provides health insurance for pregnant women, children under the age of 19, elderly or disabled individuals, and working families with children who are uninsured or don't have access to health insurance).

**858-9675**, JOB Center – Families with minor children & pregnant women.

**839-2300**, Courthouse – Elderly or disabled individuals. Provides health insurance for those with limited income and assets.

#### **Birth to Three Program - (Jody Waletzki) 839-6216**

Provides specialized services to children with special needs from birth to three years old.

The program helps to identify delays in children's growth and development process, and intervenes to overcome difficulties that might hinder future learning. Services may include developmental screenings, therapies, family support, parent education, transportation, and referral to other agencies and resources.

#### **Coordinated Services Team (CST Initiative) – 839-6922 (Carol Pulkrabek)**

The mission of the Coordinated Services Team (CST) is to maintain children with multiple needs (mental health, special education, juvenile justice, child protective services, AODA) in a family setting. The program partners believe that a family setting is the key to a child's growth and committed to a working partnership with families and other agencies to achieve this mission.

### **Eau Claire City/County Health Department – Courthouse, 720 Second Ave**

#### **Public Health Nursing - 839-4718**

Provides individual and group health education and health supervision.

#### **Immunization Clinics - 839-2876**

Immunizations are provided free of charge throughout the county on scheduled dates & times.

#### **Family Planning Clinic - 839-4718**

Reproductive health services and birth control at affordable costs.

#### **STD Testing and Treatment – 839-4718**

Testing, Diagnose and treatment of STDs (Sexually Transmitted Diseases) for males and females

**Eau Claire City/County Health Department – Courthouse, 720 Second Ave (continued)**

**Adult Health Maintenance Clinic - 839-4718**

Education and health monitoring for adults with chronic health problems.

**Wisconsin Well Women's Program - 839-4718**

Check-ups for women 35 through 64, based on income eligibility.

**Planned Parenthood of WI – 1231 Menomonie St, Eau Claire, 833-2279**

Hours: Monday 11:00a–7:00p; Wednesday 10:00a–6:00p; Friday 9:00a-5:00p

- Provides reproductive exams, birth control, pregnancy testing & education, sexually transmitted infection testing & treating (including HIV), and mid-life services.
- Offers family planning waivers (free reproductive exams and birth control) for women 15-44 years of age who meet eligibility guidelines.

**Apple Pregnancy Center – 2600 Stein Blvd, 834-5254, Helpline: 834-7734**

Free and confidential pregnancy testing and assistance. Parenting classes and counseling available.

**Birthright – 320 Graham Ave, 834-1144, Helpline: 1-800-550-4900**

Free pregnancy testing and referrals. Open M/W/F 11:00a-2:00p; T/TH 1:00p-4:00p.  
Available nights and weekends by appointment.

**LaLeche League – 715-514-1026 or 715-852-0572; website: [www.lalecheleague.org](http://www.lalecheleague.org)**

Breastfeeding support program for pregnant or breastfeeding women.

**Medicare – 800-633-4227**

**Children's Mental Health Alliance Chippewa Valley – 833-1735**

**MATCH- (Mental Health Assistance for Teens & Children) 552-1365**

MATCH is a free, confidential service that answers general mental health questions regarding children, adolescents, and their families. (Family Resource Center) **OR 877-211-MATCH**

**Kids Helpline – 838-5633 (Through Luther Midelfort)**

Resource for parents who want to help struggling kids deal with anxiety, depression, ADD/ADHD, Autism, Defiant behavior, eating disorders, family issues, Self-mutilation, Truancy, and Underachievement.

**Wellness Shack - 515 S Barstow St, Ste 117, 855-7705, [wellnessshack@yahoo.com](mailto:wellnessshack@yahoo.com)**

Recovery center for adults promoting mental wellness and offering peer support.

***Financial Services Assistance***

**Consumer Credit Counseling – Family Means – 2143 East Ridge Center, 800-780-2890**

Provides financial counseling, debt repayment and education services.

**Social Security Administration – 4120 Oakwood Hills Pkwy, 836-6645**

## **Education/Employment Assistance**

### **Educational Opportunity Center – Old Library 2134, UW Eau Claire, 836-2024 or 1-800-335-3113**

Provides free assistance to persons age 19 and older who do not already have a bachelor's degree and who are low income or first generation students returning to post-secondary education. Services include information on: career planning (free assessments), assistance with school & financial aid applications, assessment of credit transfer and assistance with entrance & placement exams.

### **Education of Homeless Children and Youth Program (EHCYP) – ECASD McKinley Charter School**

#### **Homeless Liaison (Pete Riley) – 852-6901**

#### **Homeless Program Coordinator (Dani Claeges) – 797-6751**

Homeless families with school aged children have specific rights related to education. The EHCYP assists families to overcome barriers to education including: enrollment, school supplies, free meals, tutoring, and transportation arrangements.

### **L.E. Phillips Career Development Center – 1515 Balls St, 834-2771**

Working together in the community to provide employment and skills training to people that have barriers to employment.

### **Literacy Volunteers – Chippewa Valley - Banbury Place, Building D-02, Ste 301, 834-0222**

Provides a volunteer literacy program to help adults and their families achieve economic self-sufficiency and be effective community members. Programming includes One-to-One Tutoring, Family Literacy, Citizenship Training, Jail Programs and Workplace Education. Available in Chippewa, Dunn and Eau Claire Counties.

### **Senior Citizens Employment & Training – Banbury Place, Building D-02, Ste 312,**

#### **839-5058 or toll-free at 1-888-772-4337. Website: [www.seniorcitizensemployment.org](http://www.seniorcitizensemployment.org)**

Provides free employment and training services for adults, 55 years of age and older in Barron, Chippewa, Clark, Dunn, Eau Claire and Taylor Counties.

### **UW Extension Eau Claire County - 227 1<sup>st</sup> St W, Altoona, 839-4712**

Call for information on gardening, food safety, shopping, parenting, youth development and other topics. Information provided through bulletins, fact sheets, newsletters, videos, phone calls, workshops, office visits, radio, TV, and newspaper. Most services are free.

#### **Wisconsin Nutrition Education Program**

Assists food stamp or food stamp eligible clients to prepare low cost, healthy meals and increase physical activity and resource management skills.

#### **Financial Counseling**

Free financial counseling with a trained volunteer.

#### **Community Gardens**

Garden plots available to rent seasonally.

### **Western Dairyland Community Action – 418 Wisconsin St, 836-7511**

#### **Wheels for Work – 836-7511, ext. 108**

Offers Interest free loans for car purchase or repair for low income working families

#### **RENEW – 836-7511, ext 141 or 1-800-782-1063, ext. 215**

Provides employment & training services for displaced homemakers & single parents. By appointment only.

### **Wisconsin Works (W2) –Eau Claire County Department of Human Services, Job Center, 221 W. Madison St, Ste 110, 858-9675**

Assists individuals in overcoming barriers in employment, increasing job skills, and securing and

retaining employment.

**Workforce Resource – Job Center, 221 W Madison St, Ste 140A, 836-3036**

Workforce development organization provides leadership for a coordinated, comprehensive system of employment, education and training services to build productive communities. Services are provided to a wide range of eligible participants with employment barriers

***Clothing Assistance***

**Bethesda Thrift Shop – 3178 London Rd, 834-7875**

**Encore – 2420 London Rd, 833-2333**

**Goodwill – 3605 Gateway Ave, 835-0532**

**Hope Gospel Mission Bargain Center – 2511 W. Moholt Dr, 839-9498**

**Salvation Army Thrift Store – 3310 Miller St, 839-7976**

Open Tuesday – Saturday, 9:30a – 5:00p

**Savers – 2833 Mall Dr., 835-8500**

***Dental Care Assistance***

**CVTC Dental Clinic – 620 W Clairemont Ave, 833-6370**

**All Family Dental Clinic – 3131 Stein Blvd, Eau Claire, 835-7172**

Children only. New patients must be 6 years old and under. Will take children up to age 18 if they have been seen within the past two years.

**Marshfield Clinic Dental Centers**

**Chippewa Dental Center – 850 Lakeland Dr, Chippewa Falls, 738-2000**

**Marshfield Clinic Ladysmith Dental Center – 315 Miner Ave W, Ladysmith, 532-2500**

Will take all types of patients regardless of age and insurance, including those with no insurance.

***Other Services***

**The Arc Eau Claire: Advocating the Rights of Citizens with Cognitive Disabilities**

**Banbury Place, Building 2, Ste 318, 514-1825**

Website: [www.cesa10.k12.wi.us/services/special\\_education/web/poem/eau\\_claire/arcec.htm](http://www.cesa10.k12.wi.us/services/special_education/web/poem/eau_claire/arcec.htm)

**Big Brothers, Big Sisters of Northwestern Wisconsin—312 S. Barstow Street, Ste. S1, 835-0161**

Website: [www.bbbsnw.org](http://www.bbbsnw.org)

**Boys & Girls Club of Greater Chippewa Valley – 201 E Lake St, 855-0081**

Provides programming after-school and during school breaks serving 3rd-12<sup>th</sup> graders. Includes a free snack, positive environment and core programs in five areas: character and leadership development; health & life skills; education and career development; sports fitness and recreation and the arts. Membership fee: \$10.00 per year.

**Catholic Charities – 448 N Dewey St, 832-6644**

General counseling, Counseling for birth parents, and adoption

**Child Care Partnership Resource and Referral, 418 Wisconsin St, 836-7511, ext 188**



**Eau Claire County Department on Aging & Resource Center** – 721 Oxford Ave – Room 1550, 839-4735 or toll free at 1-888-338-4636, [www.co.eau-claire.wi.us/AgingDepartment](http://www.co.eau-claire.wi.us/AgingDepartment)  
Provides information and assistance, Elderly Benefit Specialist, Meals on Wheels and other programs for elders and their families.

**Eau Claire School District Head Start & Early Learning Program** – 500 Main St, 852-3077

**Family Resource Center** – 2105 Heights Drive, 833-1735  
Provides parenting resources, home visiting

**Free Legal Clinic (Eau Claire County Bar Association)** – 400 Eau Claire St, 839-1648  
LE Phillips Memorial Public Library 6:30 to 8:00 pm, 3<sup>rd</sup> Wednesday of the month.

**Hmong Mutual Assistance Association** – 423 Wisconsin St, 832-8420  
Job and general assistance for Hmong families

**LSS Family Preservation Program** – 120 S Barstow St, 832-2221  
Program with a home-based approach to help keep families together, prevent out-of-home placements, mobilize strengths and resources.

**LSS Runaway & Youth Services** – 3136 Craig Rd., 833-1913;  
**24-Hour Confidential Hotline: 1-800-235-1913**  
Provide services and support to youth, ages 11 to 17, and their families. Services include confidential crisis hotline, street outreach, family mediation & support, positive youth groups, one-on-one-counseling, emergency shelter, and resource & referral assistance.

**LSS Women's Way** – Banbury Place, Building D-02, Ste 419, 855-6181  
AODA case management

**Positive Avenues** - 618 S Barstow St, 835-3816  
Drop-in center for adults dealing with mental health issues.

**United Cerebral Palsy of West Central Wisconsin** - 206 Water St, 832-1782  
Website: [www.ucp.org/ucp\\_local.cfm/156](http://www.ucp.org/ucp_local.cfm/156)

**Western Dairyland: Head Start Program** - 418 Wisconsin St - 836-7511, ext 115  
or 1-800-782-1063, ext 115  
Provides children's education, family services, health services and parent involvement for parents and children ages 3 years through kindergarten entrance. Provides partnership with local child care providers to serve children for a full day.

**WI Dept of AG, Trade & Consumer Protection** – 800-422-7128  
Complaint resolution services: tenant-landlord, vehicle, WI no-call list, and informational brochures.

**Wisconsin Judicare – 300 3<sup>rd</sup> Street, Ste 210, Wausau, WI 54402, Toll Free: 1-800-472-1638**

Website: [www.judicare.org](http://www.judicare.org).

Wisconsin Judicare, Inc. is a non-profit law firm dedicated to equal access to justice for Wisconsin residents in the northern thirty-three counties and eleven federally recognized Indian tribes of the state. Its mission is to act as the civil legal service provider for with an emphasized utilization of the private bar to represent low-income persons and provide eligible clients the freedom to choose their attorneys. Residents must apply to see if eligible for services. First, they must contact the toll free number and an associate will be able to refer client to a local agency. If eligible, client will be referred to listing of attorneys in the county of their choice.



For revisions or changes to this directory, please contact the Eau Claire County Extension Office at 715/839-4712, or email Nancy Coffey at: [nancy.coffey@ces.uwex.edu](mailto:nancy.coffey@ces.uwex.edu)

To access this directory on the web go to: <http://www.uwex.edu/ces/cty/eauclaire/index.html>

**Directory provided to you by the Hunger Prevention Coalition of Eau Claire County, 02/08**

An EEO/Affirmative Action group, members of the Hunger Prevention Coalition of Eau Claire County provide equal opportunities in employment and programming, including Title IX and ADA requirements.